



ACCROCAMP
CAMPING MUNICIPAL DE L'ÎLE***
L'Île Basse - 05600 SAINT-CRÉPIN
Tél : 09.67.49.67.90
E-mail : camping@saintcrepin.com
Site Internet : www.camping-de-lile.com

General terms of sale for pitches and chalet and mobile-home rental.

Booking of your stay

At the time of booking, you will pay a deposit corresponding to 25% of the full amount of your stay and the non-refundable application fee. Upon receipt of your deposit, the site will send you a booking confirmation which will be presented at the campsite the day of arrival. All change of file, or booking, must be notified BY WRITING. The balance is due 30 day before or the day of your arrival.

Our prices include

Access to the pool, to the tennis, water consumption.

Electricity is included for the rental of chalets and mobile home. The necessary equipment for the number of people in rental (excluding extra persons), cleaning on arrival and access to non-paying activities.

Our prices do not include

Additional car, additional tent, additional person, daily visitor, electricity for pitches, cancellation insurance and fees.

Tourist tax payable on site at the price determined by the municipality.

Bed linen and towels for the rental of a chalet or a mobile-home for one night or for one week. Cleaning at the end of stay for the chalets, which must be left clean (cleaned, dishes washed, blankets folded) if not, a cleaning package of 90 € will be charged.

The supplement for animals (see fee schedule).

The deposit of 200€ per chalet or mobile-home, that will be collected on arrival and returned the day of departure, deductions made, if repairs, replacement or cleaning costs are necessary. If you want to leave outside the scheduled times for the inventory, the deposit will be returned within one month after your departure. A deposit can also be requested for the rental of a pitch and badge.

Registration

Registration for one of our holidays implies acceptance of our sales conditions. We remind you that any request regarding a specific orientation or situation is an additional service and is not a contractual guarantee. Otherwise, emergency work undertaken by the campsite or by public authorities that could disturb our customers on our sites, can not be opposed.

After sales service

We can not be held responsible for fortuitous events, majeure force, climatic catastrophes which would disrupt, interrupt or prevent the stay.

In case of problems with the rented chalet or mobile-home, you must make a claim ON SITE with the campsite director.

Any claim concerning the inventory, status, or household of the rented chalet must be formulated within 48 hours.

After this time no claims will be taken into account and you will be held accountable for all damage or missing objects at your departure

Any observation or complaint concerning a stay must reach the campsite by recommended letter with acknowledgment of receipt within 1 month after the end date of the stay. The campsite will then deal your claim within 2 months after receiving your letter.

Arrivals and departures

Rentals are available from 16 pm until 20 pm, the exact times will be mentioned in the reservation contract which will be returned at the time of registering your booking.

Departures are before 10am. The Pitches are available from 14 pm and must be released before 12 am (see the opening hours of the reception in the low and high season). For an anticipated arrival or departure, you must inform the campsite.

Cancellation of stay

All cancellations MUST be notified by mail, fax or e-mail to the campsite. You have a period of 8 days, from the cancellation date, to send us the supporting evidence (Medical or death certificate or from the employer). The campsite does not offer cancellation insurance. Some insurance companies offer this service.

In case of cancellation before arrival, interruption of stay or delayed arrival and whatever the cause, illness, accident or unforeseen event, the tenant will be held at the payment of the balance of the booking and no refund of the deposit will be given.

Internal Rules

The municipal campsite "L'Île" has Internal Rules displayed at the reception. As customer of the campsite, it is binding on you.

Warning ! Pets are not allowed around swimming pools, sanitary and food facilities. Furthermore, Class 1 dogs are also prohibited on the campsite.

They must be kept on a leash all the time. The vaccination record may be asked at any time.

No additional installation (tent), vehicle or person is accepted on the pitch of rental without agreement of the campsite.

In the pool, wearing bathing suit is compulsory, (Swimming shorts are forbidden).

Barbecues are not allowed. Access to the pool is forbidden to non-registered visitors. The visitor must pay an entrance fee to the pool.

Campers and renters insurance

Tenants are required to be insured with an insurance company against the risks inherent to their occupation, namely theft, loss or degradation of their personal belongings and for the damage they could do to the

leased furniture, and also for the damage they could cause to the entire campsite by themselves or by any negligence.

Customers must provide proof of their insurance by the first request.

It is specified that the effects, suitcases, objects, furniture, values, vehicles of the customer are not guaranteed against theft, loss or degradation whatever the cause. The tenant has to take out an insurance.

Campsite L'Île

05600 SAINT-CRÉPIN

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Signature of the policyholder, preceded by the words

« read and approved » :